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# Omnitrak's National City Pride Survey Uncancels Top Metro Destinations

New York Ranks #1, Followed by San Diego, Los Angeles, Nashville, Seattle

# Urban Life Reconstitutes New Communities, Including Cats and Dogs







L to R: Central Park, New York City; Adopted Puppy; Space Center Houston

**HONOLULU**—**February 16, 2022--**During the Covid-19 pandemic lockdown, Americans gained ample time to re-consider personal wellness and sustainability--where they live, work and travel. Many fled large metropolitan areas like New York City for rural digs and simpler lives. Some went home.

A new national poll says that's changing. According to an Omnitrak online survey with a nationally representative sample of 25,700 Americans, New York City ranks as the #1 city Americans want to move to and #1 in terms of pride of place.

"For two years, Covid caused Americans to re-think big issues like where they live," said Pat Loui, Omnitrak Chair and CEO. "Despite some concerns over city living early in the pandemic, Americans rediscovered their love of living in big cities like New York where they created families of choice—people with similar mindsets and values. In fact, 6 of 7 Americans would consider moving to the Top 50 metro areas, which explains why NYC's softening demand at the start of Covid is roaring back, up more than 25 percent, per the National Realtors Association and Yahoo Finance. Interest in other Sunbelt metro areas like Nashville and Austin also drove record median home prices in those cities."

Omnitrak, a survey company specializing in tourism, resident sentiment and city pride, conducts research for Orlando, Houston, San Diego, Honolulu, and other destinations, launched its first Pride of Place poll in the fourth quarter of 2021 and found the following surprising results:

## **CITY MOVES**

- Eighty-four percent of Americans are interested in moving residences to the Top 50 Metro areas in the U.S. For 6 out of 7 Americans, New York ranks as the top city Americans want to move to. Others on the Top 5 cities to move to are: San Diego, Los Angeles, Nashville, and Seattle.
- Rounding out the top 10 are Denver, Colorado Springs, Charlotte, Chicago, and, tied for 10<sup>th</sup> place, Miami, Jacksonville and Austin.



#### PRIDE OF PLACE

- New York also ranks #1 in terms of Pride of Place. Americans rate NYC 8.5 on a 10-point city pride scale with 10 extremely proud and 1 not at all proud to call that city "home."
- Except for **San Francisco** which ranks second, Pride of Place aligns with cities that residents say are their first choice for re-location.
- All Top 5 cities where Americans would move to rank first, second or third in terms of Pride of Place.
  - o **San Diego** grabs second place for preferred place for re-location and third for Pride of Place (where it is tied with Boston).
  - o Los Angeles ranks third in re-location and fourth on Pride of Place, where it is tied with Chicago.
  - O **Nashville and Seattle** ranked fourth and fifth for a place to move to, both move down a slot to fifth and sixth respectively on pride of place.

#### **IMPACT**

- Four of the 6 states that will gain **Congressional seats** as a result of the 2020 Census are represented in ranking of cities Americans want to move to. Florida has 2 cities (Miami and Jacksonville), as does Colorado (Denver and Colorado Springs); Texas has Austin, and North Carolina, Charlotte. Despite growth in the past decade, the more rural states of Oregon and Montana are not represented in the Top 10 metros to move to.
- 12 cities rate in the Top 10 as places to move to. Seven of these 12 cities are in the Sun Belt--San Diego, Los Angeles, Nashville, Charlotte, Miami, Jacksonville and Austin. Others are dispersed throughout other regions: Mountain (Denver and Colorado Springs, CO), the Northeast (NYC), Pacific (Seattle), and Central (Chicago).
- Cities' re-location appeal aligns with pride of place, except for San Francisco, which ranks 2<sup>nd</sup> in pride of place but 12<sup>th</sup> in terms of a city Americans say is their top choice to move to.
- Americans interested in moving to **New York**, **Los Angeles** and **Nashville** say **Opportunity** describes why they would be proud to live in these cities. City pride plays an influential role as metro areas compete to attract talent in the ongoing "Great Recruitment."

When asked for **one word** that describes why they would be proud to live in these cities, Americans said:

1 WORD TO DESCRIBE WHY YOU WOULD BE PROUD TO LIVE THERE				
NYC	L.A.	SAN DIEGO	NASHVILLE	SEATTLE
Vibrant/ Variety	Good weather/ Sunny / Warm	Sunny/ Warm/ Great weather	Music	Weather / Scenic/ Outdoorsy
Modern/	Nice	Relaxed/Peaceful	Southern/	Progressive
Sophisticated			Traditional	
Opportunity/	Popular/ Trendy	Perfect	Vibrant / A vibe	Unique
Success/ Money			place / Whimsical	
People	Opportunity	Pretty/ Scenic	Relaxed/Country	Relaxed/Peaceful
Unique	Rich/Stars	Wealthy/ Upscale	Opportunity	Tech
Popular	Progressive			

Chris Kam, President and COO of Omnitrak said, "This new phase has cities examining what will make their metro areas more appealing to the resident they want to attract and the culture to reinforce. Leadership aims to monetize 2022 into a stable and growing community. It's creating a genuine atmosphere of wellness and therefore attracting many levels of prosperity and balance.



'Houston has done an excellent job of examining what attracts young families: building good schools, welcoming a cultural mix, space-age work and great arts and entertainment support. Hawai'i has a movie and TV production industry. New York City's multi-ethnic scene means a vibrant dining scene, shopping areas, and style. People arriving or returning to metropolitan life are optimistic and looking for opportunity in a new way--with wellness and sustainability deeply embedded into their values."

### MOBILITY MADE A FRIEND ALONG THE WAY... Who Let the Dog Out?

WFH created *Pawternity*—the odd new term for time off from work spent with a home-alone pup. Pandemic lack of human love meant pent-up pet love demand that resulted in stress on vets, dog walkers, and rising Petco sales, pet food scarcity, along with fears of what would happen once people returned to work, went out more frequently, or left on vacation.

People considered Pet Tinder and 2021 was declared the height of pet abandonment by Animal Shelters.

"Metropolitan lifers love pets even as the crowds return," Omnitrak's Kam said. Top cities for pets are Omaha, Baltimore, Louisville, Atlanta, Chicago and New York City. I see this as a continuing trend as infections and new Covid variants are still fresh concerns. People are relying on the stability of pet companionship."

Other Omnitrak top 2022 predictions for city slickers are:

- 1. Heightened and continued voluntary use of masks and anti-bacterial wipes
- 2. Activism for political sustainability awareness and environmental practices
- 3. WFH productivity combines with office interaction
- 4. Streaming entertainment and adult online learning
- 5. More fresh-air fiends learning to enjoy their own backyards
- 6. Initial resistance to business travel, leveling up to important group meetings as Zoom meetings continue
- 7. Women in business support of other women in business (even as competitors)
- 8. Business casual becomes acceptable office style
- 9. Return of nightlife at restaurant and bars
- 10. First-responder jobs are desirable and more lucrative

Ask us about these topics from our City Pride Research and give us questions you'd like us to ask in future research:

- 1. Why City Life Again? What changed? Which cities attracting the brightest and most talented?
- 2. Why certain cities are tops on the list
- 3. Profile of the mobile individuals
- 4. More on pets
- 5. Digging deep into the Top Ten City Pride trends predictions
- 6. Who to talk to in Houston on wooing desirable new residents
- 7. Pandemic effects and analysis on mobility
- 8. Quotes from the survey that are stirring and specific; quirky, moving or thoughtful.

#### **About Omnitrak**

Omnitrak, founded in Honolulu, Hawaii in 1981, is a leading strategic research firm with a strong presence in the consumer, travel and retail sectors in North America and Asia. Omnitrak works with some of North America's largest state tourism offices, which subscribe to the company's TraveltrakAmerica<sup>TM</sup> monthly tracking study of U.S. trips. The company serves a broad array of public- and private-sector clients, helping to grow their markets, develop new products and increase brand loyalty. For more information, visit <a href="www.omnitrakgroup.com">www.omnitrakgroup.com</a>.



#### **Past Press Releases:**

- Omnitrak Researchers Rank Community First in Tourism Business Future: Click link here
- Generation X Travelers to Lead Travel Industry's Pandemic Recovery in 2021: Omnitrak: Click link here
- COVID-19 Concerns Rattle U.S. Travelers, but Nearly Half Plan to Travel in the Next Six Months: Omnitrak: Click link here

#### **Omnitrak News:**

- New York Times: https://www.nytimes.com/2021/12/23/travel/wellness-travel-healing.html
- **SKIFT**, "Hawaii Tourism Greeted With About-Face: 70 Percent of Residents Now Support": <a href="https://skift.com/2021/06/29/hawaii-tourism-greeted-with-about-face-70-percent-of-residents-now-support/">https://skift.com/2021/06/29/hawaii-tourism-greeted-with-about-face-70-percent-of-residents-now-support/</a>
- Forbes, "Thinking Of A Trip To Hawai'i? Book Now Before It's Too Late": <a href="https://www.forbes.com/sites/margiegoldsmith/2021/07/01/thinking-of-a-trip-to-hawaii-book-now-before-its-too-late/?sh=2b9ba95b328c">https://www.forbes.com/sites/margiegoldsmith/2021/07/01/thinking-of-a-trip-to-hawaii-book-now-before-its-too-late/?sh=2b9ba95b328c</a>
- **Honolulu Star-Advertiser:** https://www.staradvertiser.com/2021/06/24/breaking-news/hawaii-resident-sentiment-toward-tourism-worsens-but-majority-believe-issues-are-worth-it/

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# **Additional Findings:**

RANK	RANK #1 CITY TO CITY PRIDE				
10211111	MOVE TO	10=extremely proud to call			
	1,10 ( 1 1 0	home 1=Not proud at all			
#1	New York City	8.5 #1			
#2	San Diego	8.4 #3			
#3	Los Angeles	8.2 #4			
#4	Nashville	8.1 #5			
#5	Seattle	8.0 #6			
#6	Denver	8.1 #5			
#7	Colorado Springs	7.8 #8			
#8	Charlotte	7.7 #9			
#9	Chicago	8.2 #4			
#10	Miami	7.8 #8			
	Jacksonville	7.6 #10			
	Austin	8.0 #6			



	CITY PRIDE		
RANK		to call that City Home (10 = extremely proud and 1 = Not proud at all)	
#1	8.5	New York City	
#2	8.4	San Francisco	
#3	8.3	San Diego	
		Boston	
#4	8.2	Los Angeles	
		Chicago	
#5	8.1	Nashville	
		San Antonio	
		Denver	
		Baltimore	
		Philadelphia	
		Atlanta	
		Las Vegas	
#6	8.0	Austin	
		Dallas	
		Portland	
		Seattle	
		Tucson	
		Houston	
	_	El Paso	
#7	7.9	Minneapolis	
		Washington D.C.	
		Kansas City	
		Fort Worth	
	_	Detroit	
#8	7.8	Bakersfield	
		Indianapolis	
		Oakland	
		San Jose	
		Miami	
		Colorado Springs	
		Raleigh	
		Louisville	
#9	7.7	Virginia Beach	
		Charlotte	
#10	7.6	Columbus	
		Mesa	
		Phoenix	
		Jacksonville	
		Long Beach	
		Sacramento	



	PRIDE/ PET RANKING	PREFERRED	PET FRIENDLINESS
1	New York City (#1 tied) San Francisco (#2 tied)	New York City	Omaha Baltimore Louisville Atlanta Chicago New York City
2	Boston (#3 tied) San Diego (#3)	San Diego	Fort Worth Nashville Minneapolis Arlington Charlotte Jacksonville El Paso Los Angeles Indianapolis Washington DC Virginia Beach San Francisco
3	Nashville (#2 T) Atlanta (#1 T) Los Angeles (#2 T) Denver (#4)	Los Angeles	Boston Dallas Raleigh Miami San Antonio Austin San Diego Houston Mesa Columbus Colorado Springs Sacramento San Jose Philadelphia Memphis Las Vegas Tucson
4	Las Vegas Washington DC Seattle Chicago Miami	Nashville	Tueson
5	Portland ORE Austin San Antonio Colorado Springs Dallas	Seattle	
6	Minneapolis Houston	Denver	



	Tucson Virginia Beach Philadelphia		
7	Detroit Raleigh Charlotte Fort Worth Arlington Louisville San Jose Kansas City	Colorado Spring	
8		Charlotte	
9		Chicago	
10		Miami	
		Jacksonville	
		Austin	